

SYNC FINANCE COMPANY LIMITED

COOKIE POLICY

Last Updated: March 2026



1. INTRODUCTION

When you browse the **Sync Finance Company Limited (“Sync Finance”, “the Company”, “we”, “our”, or “us”)** website, we use cookies and similar technologies to ensure a seamless and secure user experience across all the functions available on our site.

This Cookie Policy explains what cookies are, how Sync Finance uses them, and how you can control their use.

This policy should be read together with our [Privacy Policy](#), which explains how we collect, process, and protect personal data in accordance with the Nigeria Data Protection Act 2023 (NDPA).

2. WHAT ARE COOKIES?

Cookies are small text files that are downloaded to your computer or device when you visit a website. They help websites recognize a particular device or browser and store certain information about user preferences or past actions.

Cookies help to improve the functionality, performance, and usability of websites.

The main types of cookies include:

Session Cookies

Session cookies expire at the end of your browser session and allow websites to link your actions during that session. These cookies help maintain continuity as you navigate different pages.

Persistent Cookies

Persistent cookies remain on your device between browsing sessions and allow websites to remember your preferences or actions across multiple visits.

First-Party Cookies

First-party cookies are set directly by the website you are visiting.

Third-Party Cookies

Third-party cookies are set by external service providers whose services are integrated into the website, such as analytics providers.

3. WHY WE USE COOKIES

We use cookies to ensure that our website operates efficiently and provides a secure and user-friendly experience. Cookies help us to:

- Maintain website functionality

- Improve website performance
- Manage user sessions
- Remember user preferences
- Enhance website security
- Analyze website usage patterns.

Cookies are necessary for our website to perform its functions properly. In certain cases, disabling cookies may affect the functionality of the website and limit access to certain features.

The Nigeria Data Protection Act (NDPA) 2023 defines personal data as any information relating to an individual who can be identified or identifiable, directly or indirectly, through identifiers such as a name, an identification number, location data, an online identifier, or factors specific to the physical, physiological, genetic, psychological, cultural, social, or economic identity of the individual.

4. TYPES OF COOKIES WE USE

We may use the following categories of cookies on our website:

Strictly Necessary Cookies

These cookies are essential for the website to function correctly and cannot be switched off in our systems. They do not require user consent.

These cookies enable basic features such as:

- Secure login
- Page navigation
- Fraud prevention
- Security monitoring.

Functional Cookies

Functional cookies enable the website to remember choices you make, such as language preferences or region selection, in order to provide enhanced functionality.

Analytics and Performance Cookies

Analytics cookies help us understand how visitors interact with our website. These cookies collect information such as pages visited, time spent on pages, navigation behavior, error messages encountered. This information is used to improve website performance and user experience.

Marketing Cookies

Marketing cookies may be used to deliver relevant advertising and measure the effectiveness of marketing campaigns. These cookies are used only where user consent has been obtained.

5. HOW WE USE COOKIES

Cookies are used on our website for the following purposes:

- Managing website login sessions
- Facilitating account registration and authentication
- Remembering user preferences
- Analyzing website traffic and performance
- Supporting security monitoring and fraud detection.

If you register an account with Sync Finance, cookies may also be used to manage the signup process and maintain your session while you are logged into the website.

These cookies are typically deleted when you log out, although certain preference cookies may remain to remember your website settings.

6. COOKIE CONSENT

When you visit our website for the first time, a cookie consent banner will appear requesting your permission to use certain types of cookies. Users may choose to:

- Accept all cookies
- Reject non-essential cookies
- Customize cookie preferences.

Your cookie preferences may be modified at any time through the cookie settings available on our website.

7. CONTROLLING OR DISABLING COOKIES

You may control or disable cookies through your browser settings. Please note that disabling cookies may restrict your browsing experience and limit access to certain features of the SYNC Finance website.

Sync Finance does not sell cookie data to third parties.

8. HOW TO DISABLE COOKIES IN YOUR BROWSER

You can disable cookies through your browser settings using the following steps.

Internet Explorer

1. Open Internet Explorer and click the **Tools** button.
2. Select **Internet Options** and click the **Privacy** tab.
3. Under Settings, adjust the slider to block or allow cookies.

Safari

1. On Mac, go to **Safari** and then **Settings**.
2. Go to **Privacy** and toggle on **Block all cookies**.
3. On iPhone/iPad, go to **Settings** then **Apps**.
4. Open **Safari**, go to **Advanced** and toggle on **Block All Cookies**.

Microsoft Edge

1. Open Edge browser.
2. Click the **three-dot menu** to access Settings.
3. Navigate to **Privacy and Security**.
4. Select your preferred cookie settings.

Google Chrome

1. Open Chrome and click the **three-dot menu**.
2. Select **Settings**.
3. Click **Privacy and Security**.
4. Select **Cookies and other site data** and adjust your preferences.

Mozilla Firefox

1. Open Firefox and go to **Settings**.
2. Select **Privacy & Security**.
3. Adjust cookie settings under the **Cookies and site data** section.

Opera

1. Open Opera Settings.
2. Navigate to **Privacy & Security**.
3. Adjust your cookie preferences.

9. DATA PROTECTION AND COOKIES

Information collected through cookies may in certain circumstances constitute personal data. Where this occurs, such information will be processed in accordance with the **Nigeria Data Protection Act 2023** and our **Privacy Policy**.

Sync Finance implements appropriate technical and organizational safeguards to ensure that such information is processed securely and lawfully. We may use certain security-related cookies and similar technologies to monitor website security, detect fraudulent activity, and protect users and the integrity of our financial systems. Such processing is necessary to safeguard our platform and comply with applicable financial regulatory obligations.

10. UPDATES TO THIS COOKIE POLICY

We may update this Cookie Policy periodically to reflect changes in technology, legal requirements, or website operations.

Updated versions will be published on our website.

11. CONTACT INFORMATION

For any questions regarding this Cookie Policy or our use of cookies, please contact our **Data Protection Officer** via email at **info@syncfinanceng.com**